

QUALITY POLICY

The Management of the company "ManaGi" has developed its Policy for the quality of its products and services with the aim of providing high standard services using efficient working methods in order to fully cover on the one hand the existing legislation and on the other hand the requirements of its customers .

The company, through the Policy for the Quality of its products and services, is committed to:

1. The marketing of products and services which cover the applicable legislation.
2. Carry out all the necessary checks for the safety of the products and services.
3. Provide coverage on a continuous basis of the existing legislation regarding the services and its transactions.
4. Allocating necessary resources for smooth operation.
5. Complying with the legislative provisions governing the company's personnel.
6. Complying with all the legislative provisions regarding the operation of the company.
7. Establishing mutually beneficial relationships with its suppliers.
8. Executing services within desired timeframes and meeting customer requirements fully.
9. Effectively addressing and satisfying existing and anticipated training, education, and specialization needs of its employees.
10. Allocating necessary resources for maintaining and improving the effectiveness of the Quality System.
11. Continuously monitoring of the implementation of ISO 9001:2015 systems and making continuous improvement efforts.
12. Setting quality objectives, the achievement of which is reviewed at regular time intervals.
13. Utilizing the results from the analysis of risks and opportunities and from the mode of operation for decision-making and the elimination and prevention of undesirable situations, with the aim of continuous improvement of services and its mode of operation.

14. Protecting the environment and implementing responsible environmental policies.

The tool through which the company implements, controls and adjusts, whenever required, the Quality Policy is the ISO 9001:2015 Systems it has developed and implements.

The validity and recognition of the system is achieved through its certification by an Independent Certification Body according to ISO 9001:2015 standards.

For the implementation of the Quality Policy of its products and services, the company "ManaGi" has developed long-term collaborations with specialized partners with the aim of continuous application of the procedures of the ISO 9001:2015 system.

The quality policy is available as documented information to all interested parties.

Date : 01 December 2023 For "ManaGi"
